Leslie Mitchell
SALON & CO

Terms & Conditions

Bookings and Deposit: Appointment date and service are secured when the signed contract and deposit are received. **A deposit of $200 is due upon signing the contract.** If the service total is less than $200, the deposit is determined by the Artist. All bookings for wedding are made on a first-come, first-served basis. No dates are guaranteed without a signed contract and deposit. Deposit may be made in the form of cash, check, or credit card. **Payment may be mailed to *Leslie Mitchell Salon* & Co. *5227 Archer Dr Roanoke, Va 24018.*** The Bride/person signing the contract is responsible for the total fee of the services listed in the contract for herself and wedding party. The Bride/person signing the contract may permit only one other person to authorize/submit any changes and arrangements for the wedding party. Changes made by anyone other than the individual signing or listed on this contract are not allowed and considered invalid.

Cancellations: Any changes to contract or cancellation of services are to be made in writing (mail or email). Cancellation of contract or services agreed upon in this contract will be allowed up to 30 days before the wedding date. No changes to the contract are allowed after 30 days. If contract is cancelled less than 30 days before the wedding, deposit is forfeited.

Travel/Travel Fee: A fee for travel is charged if the location where the service is performed is greater than 30 miles from Roanoke, VA. The travel fee is determined by the Artist.

Service Location and Requirements: Location of service for the day-of-event is at the discretion of the client, however there are certain requirements the artist needs to complete the services. A "set-up" table/work area must be available for the Artist at said location. Ample lighting whether by means of natural light or lamps is necessary to properly perform services. Artist will arrive at said location prior to time schedule for set-up.

Wedding Day: Bride must communicate to her party the importance of being on-time and properly prepared. Tardiness of members of the wedding party may result in shortened services. The Artist is not responsible for tardiness and unfinished clients. Brides are encouraged to have a trial run 4-6 weeks prior to the wedding. Wedding party members are encouraged to have an idea of what they would like done and are welcome to have photos to refer.

Satisfaction Guaranteed: Services will be completed to the client's satisfaction, and is not to exceed allotted time. Ample time is given for each service upon booking, but does not reflect service pricing. Prices vary based on hair length, complexity of the hairstyle, products used, and the Artist's experience level. Acceptance of completed service by client is acknowledgment by client that service provided is done to their satisfaction.